

Certifications

and GSP Solution



ISO/IEC 27017

ISO/IEC 27017 gives guidelines for information security controls applicable to the provision and use of cloud services by providing additional implementation guidance for relevant controls specified in ISO/IEC 27002 and additional controls with implementation guidance that specifically relate to cloud services.

ODM is certified with ISO/IEC 27017:2015 - Information technology - Security techniques - Code of practice for information security controls based on ISO/IEC 27002 for cloud services.

Applicable to- All Cloud services of ODM, Manage Engine and Site24x7 .

ISO/IEC 27018

ISO/IEC 27018 establishes commonly accepted control objectives, controls and guidelines for implementing measures on safeguarding the PII that is processed in a public cloud. These controls are an extension of ISO/IEC 27001 and ISO/IEC 27002, ISO/IEC 27018 which provide guidance to organizations concerned about how their cloud providers are handling personally identifiable information (PII).

Applicable to- All Cloud services of ODM, Manage Engine and Site24x7.

ISO 9001

ISO 9001 is defined as the international standard that specifies requirements for a Quality Management System (QMS). Organizations use the standard to demonstrate the ability to consistently provide quality products and services that meet customer and regulatory requirements. ODM HRMS and Finance suite of applications complies with ISO 9001 requirements.

Applicable to- ODM HRMS products (ie) ODM people, ODM Payroll and ODM finance Plus products (ie) ODM Books, ODM Invoice, ODM Inventory, ODM Subscription, ODM Expense, ODM Checkout.

ODM is SOC 2 Type II compliant. SOC 2 is an evaluation of the design and operating effectiveness of controls that meet the AICPA's Trust Services Principles criteria.

soc 2

Applicable to- All cloud services and on-premise products of ODM, ManageEngine, Site24x7, WebNMS and GSP Solution

Payment card industry (PCI) compliance refers to the technical and operational standards that businesses must follow to ensure that credit card data provided by

PCI

cardholders is protected. PCI compliance is enforced by the PCI Standards Council, to ensure that all businesses that store, process or transmit credit card data electronically do so in a secure manner that helps reduce the likelihood that cardholders would have sensitive financial data stolen.

ODM, being PCI compliant, consistently adheres to a set of guidelines set forth by companies that issue credit cards.

Applicable to- All the ODM finance Plus products (ie) ODM Books, ODM Invoice, ODM Inventory, ODM Subscription, ODM Expense, ODM Checkout and ODM Commerce

GDPR is a pan-European regulation that requires businesses to protect the personal data and privacy of EU citizens for processing of their personal data.

GDPR

ODM has always demonstrated its commitment to its user's data privacy by consistently exceeding industry standards. ODM welcomes GDPR as a strengthening force of the privacy-consciousness that already exists in it.

Zoho's offerings have privacy features that comply to GDPR, and Zoho's processing of its customer's data adheres to the data protection principles of the GDPR. To know more about how complies with GDPR, **click here**.

TRUSTe

TRUSTe Review Zoho's privacy policy, platform, website, and support portal have been reviewed by TRUSTe for compliance with their program requirements.

ODM Corporation is certified to be compliant with the EU-U.S. PRIVACY SHIELD FRAMEWORK and SWISS-U.S. PRIVACY SHIELD FRAMEWORK

CSA

Certified Senders Alliance (CSA) is a quality certification for mailbox service providers like ODM Campaigns, making them enter the league of trusted senders. ODM Campaigns is a CSA-certified service, giving you higher email open rates, improvement in deliverability with white listed IPs, and protection against any legal risk.

Applicable to- ODM Campaigns

Signal spam reports help in providing FBL data, primarily

Signal spam

technical information for identification of spammers and marketing abuse, from major ISPs like Orange.fr, SFR.fr, and so on. It has many spam reporting plugins for third-party browsers and email clients, focused at the French communities worldwide. It's important for both ODM corporation and our customers to know all the recipients who mark or report the emails they receive as 'spam', so that we can remove them from the lists. Hence, this certification protects our network reputation in the French region.

Applicable to- ODM Corporation



ODM WWW MICE 360 degrees MICEs



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