

Kings Dominion a Cedar Fair Park - Ride Operator

HOST INFORMATION

Company Description:

Kings Dominion is one of the premiere regional theme parks in the United States featuring a world-class collection of roller coasters and over 20 acres of fun in our on-site water park, Soak City.

Associates perks include free access to Kings Dominion and Soak City, discounts on park merchandise, and access to special associate events like picnic days, parties, bingo and sporting events. We organize inexpensive day trips to some of the top east coast attractions like Washington DC, Virginia Beach, Niagara Falls and New York City for a minimal cost! Kings Dominion is a great place to work and play! Associates may travel to local shopping areas, movie theaters, and downtown Richmond.

Doswell, Virginia is a small community located 30 minutes north of the state's capital city, Richmond. We are located in a rural area of Virginia with a small store, a few hotels and a gas station within walking distance.

Housing is on-site and very affordable. Housing includes wireless internet access in all common areas. More than 3,000 students from across the globe have participated in our international employment program since 1999. One of the things we're best at is making sure our students have a GREAT experience!

Host Website: <https://www.kingsdominion.com/>

Site of Activity: Kings Dominion a Cedar Fair Park

Parent Account Name: Cedar Fair Entertainment Company

Host Address: 16000 Theme Park Way , PO Box 2000 , Doswell , Virginia , 23047

Nearest Major City: Richmond , Virginia , Less than 25 miles away

PLACEMENT INFORMATION

Job Description:

Ride Operators are responsible for ensuring a safe and efficient operation of rides, while maintaining focus on the ride area and guests. General duties include verifying riders are properly seated and safety restraints are secure before every ride cycle, operating ride control systems which may vary in terms of complexity, and memorizing and delivering scripted safety announcements over a microphone. Associates must be able to pass an International Ride Operator Certification (iROC). All training is paid and conducted on property during training period. This position will involve a high level of guest contact, therefore candidates must have good English/communication and excellent customer service skills.

Ride Operators make guests happy by delivering amazing experiences and helping them create lifelong memories. Interact with different people of all ages and backgrounds. Gain skills, knowledge, and experience.

Provide excellent customer service by being friendly, attentive, and responsive to guest needs and requests.

Benefits

PAID Training!

FREE Admission to Kings Dominion and other Cedar Fair Parks!

FREE Tickets for family and friends!

Discounts of Food and Merchandise!

Work with people from all over the world!

Employee-only RIDE nights, GAME nights, and FREE FOOD events!

Kings Dominion operates on weekends during the months of March, April, and May. Associates can expect to work 3-4 days a week during these months, but can expect 5 days of work during peak Summer months of June through August. In September and October, the park operates primarily on weekends and participants will work 3-4 days a week. Participants may be scheduled while the park is not open and assigned in different locations or roles outside of their usual assignment. This may include general cleanliness tasks, or event preparation. Scheduled hours may be changed when operations are impacted by weather.

All positions require long periods of standing. May require outdoor work in all weather conditions. May have exposure to direct sunlight and heat for long periods of time. The climate in Virginia usually warm in spring (18°C – 25°C). and hot and humid (24°C – 35°C).

Throughout September the temperature will get gradually cooler.

Must be able to lift up to 50 pounds. Must feel comfortable speaking English on a regular basis. Must be able to work alone or as part of a team. Must be able to take direction from supervisors and managers. Must smile and be friendly and helpful to guests.

Apply today to gain valuable guest interaction skills as a Ride Operator!

Typical Schedule:

Shifts can start as early as 9am and end as late as 1am. Associates will rotate between opening and closing shifts. Working weekends and Holidays is required.

Seasonal changes to job duties or available hours: Yes

During non-peak months associates may work less than 32 hours, however additional hours will be scheduled in following weeks to make up the difference. Associates will average a min 32 hours per week.

Drug Test required: Yes

COMPENSATION

Hourly Wage: \$14

Eligible for Tips: No

Estimated weekly wages including tips: \$448

Bonus: No

** All figures above are pre-tax*

Estimated average number of hours per week: 32

Estimated minimum number of hours per week: 32

Estimated maximum number of hours per week: 50

Potential fluctuation in hours per week:

Hours fluctuate based on daily operations and weather.

Average number of hours per week reached by last year's seasonal employees: 35

Overtime Policy:

No, exempt from paying overtime by law

Job-Specific Benefits:

20% discount on merchandise in the park! 25% discount on food in the park! FREE Admission to Cedar Fair Parks! Associate Cafeteria with affordable meals! Employee only RIDE nights or GAME nights!

JOB REQUIREMENTS

English Level required:



Upper-Intermediate

Required to be 21+: No

Previous Experience required: No

Qualifications & Conditions

Lifting

Lifting requirement: 50lbs/22kgs

Description:

Lift/Carry: 51 Lbs + with assistance. Constantly Required (66% or more of the time) Push/Pull (typically on wheeled device such as dolly or cart): 51 Lbs + with assistance. Constantly Required (66% or more of the time)

Standing for entire shift

Handling cleaning chemicals

Working outdoors

Working under direct sunlight

Other qualifications or conditions

Description:

Mandatory completion of International Ride Operator Certification Training as provided by the Division. Ability to comply with all company, divisional and state laws in regards to minor labor laws. Communication, Guest Service, Teamwork and Integrity - Ability to maintain a calm demeanor during emotionally charged situations. Ability to work with employees, guests and supervision in a positive, productive and professional manner. Ability to read and comprehend simple instructions, short correspondence, and memos. Quality of Work, Productivity and Initiative - Ability to work effectively and achieve department goals under time constraints and quality pressures. Ensure safe operation of rides. Students are expected to work the dates and position to which they agree during the hiring event.

Job Training required: Yes

Length of job training:

24 Hours

Hours per week during training period: 32

Different wage during training period: No

Start on specific day of the week: No

Training requirements:

Ride Operators will have to pass International Ride Operator Certification: a written test, a demonstration test and complete a checklist.

Need to wear uniform: Yes

Uniform Policy:

Uniform shirts are provided at no cost as long as it is returned upon completion of contract. Associates are responsible for pants/shorts, solid black footwear, and belt. Approved styles of shoes and pants will be communicated in orientation and transportation to department store is provided to purchase after arrival. All associates must be in uniform and meet all grooming requirements while working.

Cost of uniform: \$75

Uniform laundry: Participant responsibility

Dress Code: Yes

Description:

Hair, including facial hair, must be neat, clean and well-groomed each day. For safety purposes, long hair is to be pulled back. One gauge no larger than ½ inch or 12mm in each ear may be in place of earrings. Tattoos/body art are permitted as long as the tattoos/body art do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive workplace. Visible tattoos/body art on the face or neck are not permitted.

CULTURAL OPPORTUNITIES

Types of Cultural Opportunities:

Potlucks or Dinners, Karaoke Nights or Talent Shows, Shopping Trips, Trips to Major City, Trips to Nearby/Major Attractions, Company Parties, Movie or Game Nights

Additional Details about Cultural Offerings:

Kings Dominion offers various cultural opportunities throughout the season. Students will have the opportunity to explore areas all across the United States ranging from another Cedar Fair Parks to Niagara Falls. These travel locations will be provided to students during their time at the park.

Local Cultural Offering:

Students can travel to locations in the Greater Richmond area to explore what the area has to offer. A variety of shopping centers, dining locations, sports venues, and indoor/outdoor recreational activities throughout the summer season are available for leisure activities.

HOUSING AND TRANSPORTATION

Housing Provided: Yes. Employer Guarantees employer - owned or employer - arranged housing to all hired participants. Required to stay.

Employer-owned or employer-arranged housing description:

Associate housing is co-ed dormitory style housing, with 4 occupants per room. We work to fulfill roommate requests as long as we have open availability. Each room has a refrigerator. There is a shared kitchen on each floor, community bathrooms and showers on each floor, a rec room, and outside picnic tables. Associates have free use of the swimming pool located at the adjoining campground. There is laundry facilities on site that associates can pay to use. Associates will be required to provide their own bed linens.

Lease Agreement: Yes

Onsite Amenities:

WiFi: Yes

Description:

Free Wi-Fi is provided throughout the dorms.

Phone Service: Yes

Description:

Landline phones to contact CIEE are available in both Associate Services and Associate Housing.

Kitchen facilities: Yes

Description:

There is a shared kitchen on each floor of the dormitory.

Laundry facilities: Yes

Description:

For a fee, there is an onsite laundry facility.

Occupancy Requirements for Provided Housing:

Minimum Occupancy Per Room: 4

Maximum Occupancy Per Room: 4

Suggested Occupancy Per Room: 4

Rooming Arrangement Description:

Associate housing is co-ed dormitory style housing, with 4 occupants per room (not co-ed). We work to fulfill roommate requests as long as we have open availability.

Provided Housing Cost:

Required to Pay for Provided Housing: Yes

Cost per Week: \$52

Housing Cost Deducted from Paychecks: Yes

Utilities Costs: No

Housing Deposit: Yes

Cost: \$150

Description:

The housing deposit is deducted out of the second pay check.

Housing Deposit Refundable: Yes

Conditions for Deposit Refund:

Housing deposits will be refunded if the room is returned in clean and damaged free and the associate worked the agreed upon dates listed on their Hiring Agreement.

Details About Deposit Refund:

Housing deposits will be returned via direct deposit within 4 weeks of check out.

Transportation to Worksite:

Walking Commute Time

Estimated commute time: Under 15 minutes

Description: Housing is located next to the park, it is a quick walk to the work site.

Employer-Provided Transportation

Estimated commute time: Under 15 minutes

Employer-Provided Transportation is free of charge

Description: Kings Dominion provides a shuttle bus to the park every 15 minutes.

ARRIVAL INFORMATION

Arrival Instructions:

We recommend you travel to Richmond, VA. If you plan to arrive in Richmond by plane, train or bus between the hours of 8:00 am to 8:00 pm a Kings Dominion staff member will come pick you up, FREE of charge! If you arrive after 8:00pm you will either need to arrange a hotel stay and be picked up the following day or arrange your own transportation through taxi or ride share.

If you wish to be picked up, please email arrival information to international@kingsdominion.com no later than two weeks BEFORE your scheduled arrival date.

You can arrive to associate housing up to 2 days prior to your start date. Below are some transportation options to Richmond:

Richmond International Airport (RIC)- Located about 30 minutes south of Doswell. This is one of the primarily used airports for students in the Work & Travel program. There are frequent pick-ups at this location due to its popularity in arrivals.

Ashland Train Station: Located about 10 minutes south of Doswell. This train station travels from various cities and drops off in Ashland. Feel free to travel by train and we will pick you up from the Ashland station.

Greyhound: Bus Station- Located about 20 minutes south of Doswell. Greyhound Buses travel from various cities and has a drop off location in Richmond. If your flight lands in a city that has Greyhound, travel on the bus and we will pick you up from the Greyhound station.

Suggested Arrival Airport:

Richmond International Airport, RIC, Less than 25 miles

Estimated cost of transportation to worksite from suggested airports: \$50 to \$75

If arriving after regular hours:

Suggested After-Hours Accommodation:

*Quality Inn Richmond Airport
5240 Airport Square Ln
Sandston , Virginia 23150*

<https://www.choicehotels.com/virginia/sandston/quality-inn-hotels/va033?source=gyxt>
804-226-1800
\$50 to \$75

TRAINING AND ONBOARDING

Pre-Arrival Onboarding: No

Social Security Number:

Require participants to apply for SSN before arrival at worksite: Yes

Details about how to apply for Social Security Number:

During on-boarding at Kings Dominion HR, students will be required to present a valid passport, J-1 Visa, and DS2019. When students complete their onboarding they will be given a Social Security Card application and question form to complete. Kings Dominion assists associates in obtaining their social security cards and provides transportation to the Social Security Office. The HR Representative assisting students during on-boarding will advise them of the process. Students who already have a Social Security card for the United States should be prepared to present their card at this time.

Nearest SSA Office: Richmond , Virginia , Less than 25 miles

Other:

Wage Payment Schedule:

Associates are paid bi-weekly direct deposit or pay card.

Meal Plan: Not available

Provide Certificates/Performance Evaluations: Yes

Hire in Groups: Yes

Maximum Group Size:

Grooming Requirements:

Associates are expected to dress in a manner consistent with Kings Dominion values. Hair must be neat, clean and well groomed, Tattoos are permitted as long as they do not display slogans or images that are demeaning, feature profanity or other messages that do not promote or enhance a safe, inclusive, productive environment.

Second Job Availability: Yes, likely

Applicable Company Policies:

At Kings Dominion safety is one of our Cornerstones so while working in the park Associates may not use or have their cell phones visible while working.

COMMUNITY AMENITIES

In Town, Requires Transportation:

Food Market, Shopping Mall, Post Office, Bank, Restaurants, Fitness Center, Internet Cafe, Public Library