## Setup Mottasl WhatsApp for Zoho CRM

Step 1: Login in to the Mottasl website [https://app.mottasl.com/]

START	
By clicking below to cor agree to all our <u>Terms</u> a	ntinue, you confirm that you nd the <u>Privacy Policy</u>
G Contin	ue with Google
	OR
Email address	
Type your email addre	SS
Password	Forgot password?
Type password	

Step 2: After logging in, you will be redirected to the Mottasl app dashboard.



Step 3: Go to Settings and copy the API key to paste it to the Zoho CRM installed extension.

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PROFILE	API Key All API requests are incorrect or outdate	authenticated using your / d, the API will return an en	API Key. If you do not in or	clude your key when making an API request or use one that i	1	
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AUTOMATION						
③ Greeting and away messages						
NTEGRATIONS						
Ecommerce platforms						
Payment gateways						
Messaging channels  Others						
DEV TOOLS						
Webhooks						
API keys Message logs						

Step 4: Go to extension settings. Paste the copied **API key** in the **WA API key** field. Zoho CRM >> Setup >> Marketplace >> Installed

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Step 6: The extension has been set up to send messages to deals, accounts, contacts, and leads. Click the **Send WhatsApp Message** button in the Lead details page.

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Step 7: It will open the popup where you can use predefined templates to send WhatsApp messages.

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Wed, 18 Chris Chamels Contacts Here is your Smart Chat (Ctrl+Space)