

Neo Visa Platinum Card

Enjoy a world full of features and exclusive offers for Neo Visa Platinum cardholders

Travel Services

1- Airport Lounge Access

- Enjoy free access to 1200+ lounges worldwide according to the number of allowed visits in the **Visa Airport Companion** app.
- You are welcome to bring guests to the lounges. If you do not have complimentary guest visits, you can still invite guests for an additional fee, which will be charged to your registered Visa card.

Download the **Visa Airport Companion** Mobile App, enter your neo Visa Platinum card details and discover the lounges you can enjoy around the world!

* Terms and Conditions apply

2- Travel Insurance*

Discover the unmatched levels of comfort when flying with a series of insurance benefits bound to make your journey outside Iraq as relaxing as possible.

- Travel Delay: get up to 42\$ for every hour that your plane is delayed (maximum 500\$)
- Baggage delay: get up to 42\$ for every hour that your suitcase is delayed (maximum 250\$)
- Medical expenses: up to 50,000\$
- Repatriation: up to 500,000\$
- Travel accident: up to 250,000\$

* *Airline ticket must be purchased using the neo Visa Platinum card to enjoy these services*

** *Terms & Conditions apply – Click here to view the [FAQs](#) & the [T&C](#)*

3- Medical & Travel Assistance

Your neo Visa Platinum card comes with an International Medical & Travel Assistance Service provided by International SOS. This provides you with 24/7 complimentary services including medical advice and travel advice available to you before you travel and while you are travelling.

Contact our Customer Care service to learn more.

4- VIP Airport Meet & Assist Offer

Experience the true meaning of comfort with the YQ Meet & Assist personalized specialists that will cater to your travel needs with a 15% discount when paying with your neo Visa Platinum card.

From limo transfers, flowers on arrivals, Visa on arrival assistance and other VIP experiences, Platinum cardholders will enjoy a wide array of luxury treatment at a discounted price.

Visit <https://cemea.yqnowgroup.com/> to perform your booking with your neo card.

** Booking for the services must be made at least 72 hours prior to commencement of travel*

** Offer not to be used in conjunction with other promotions*

5- DragonPass Airport Dining Offers:

Download Visa Dine & Travel Mobile App on your smartphone and discover more than 200 restaurants globally available at key airports and ready to offer an exclusive discount to the holders of the neo Visa Platinum card.

Platinum Offers

1- Business Deals

Visit <https://smeoffers.poshvine.com/en/> and discover the wide list of exclusive discounts you can get from recognized brands such as:

- Google Ads
- LinkedIn Ads
- Meta Ads
- iStock by Getty Images
- DocuSign

2- **Agoda.com** : Enjoy a 12% discount on your next hotel reservation on agoda.com when booking with your card. Visit www.agoda.com/c/visamena , choose your destination, pick your favorite hotel, and benefit from exclusive deals!

3- Exciting offers at hotels around the world:

- IHG Hotels & Resorts: 15% discount at 100+ IHG Hotels & Resorts across Middle East and Africa

- Jumeirah Hotels: up to 20% discount in the UAE, Maldives, Bali, UK, Spain, Kuwait, Oman , Bahrain and China.
- Visa Luxury Hotel Collection: enjoy complimentary breakfasts, room upgrades, late check-out and many more at more than 900 over 900 intriguing and prestigious properties.
Visit <http://www.visaluxuryhotels.com> to avail of the offer and make sure to pay with your card.

4- Avis Car Rental Offers:

- Up to 20% discount on car rental rates (depending on dates of booking)
Simply visit <http://www.avisworld.com/visa> to avail the discount.

5- Buyers Protection*

When paying with your neo Visa Platinum card, you may benefit from Buyers Protection for specific stolen goods, or purchases that were damaged accidentally or items that were not delivered purchased for up to 365 days from the date of purchase.

Per Occurrence Limit	Annual Aggregate Limit	Limit for Online Purchases Delivered Damaged or not Delivered
5,000 USD	20,000 USD	1,500 USD

Please contact us to file a claim for any stolen or damaged item purchased with the card or for the full list of covered items.

** Terms & Conditions apply*

Click [here](#) to view the Terms & Conditions

6- Extended Warranty*

When paying with your neo Visa Platinum card for specific items, the extended warranty service doubles the repair period offered by the original manufacturer 's warranty for up to 1 year, protecting you against the cost of repair and replacement of an item.

Per Occurrence Limit	Annual Aggregate Limit
2,500 USD	20,000 USD

Please contact us to file a claim for damaged items purchased with the card or for the full list of covered items.

** Terms & Conditions apply*

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**For more information, please contact us on our 24/7 number:
9647835400600**